



## Solutions Brief

### Customer Profile

The Carmel, Indiana Police Department works diligently in partnership with the Carmel community to ensure that the city remains a safe and secure environment to live and work. Employing 104 sworn officers and 20 civilian employees, the Carmel Police Department is one of only ten police departments in Indiana to have earned the designation as an internationally accredited law enforcement agency.

### Business Situation

Recording these interviews is an important part of the job of the Criminal Investigations Division. The Department was using VHS recording systems to record their interviews, but this out of date method was becoming tedious and time-consuming. Using VHS tapes was also not sufficient evidence for court use. The VHS system would often break down, causing the CID to miss valuable information included in the interviews. The Carmel Police Department evaluated several interview recording systems that would be able to meet their needs and would stand up as sufficient evidence in court proceedings.

## Carmel Police Department Switches from VHS Recording to Efficient and Reliable iRecord System

### iRecord Case Study

The Carmel, Indiana Police Department works diligently in partnership with the Carmel community to ensure that the city remains a safe and secure environment to live and work. Employing 104 sworn officers and 20 civilian employees, the Carmel Police Department is one of only ten police departments in Indiana to have earned the designation as an internationally accredited law enforcement agency.

An integral part of the Carmel Police Department is the Criminal Investigations Division (CID). Headed by Major Luckie Carey, the CID provides the primary investigative service and Lab/Property support for the Carmel Police Department and the community. The CID conducts major criminal investigations, which include robberies, sex crimes, frauds, auto thefts, and crimes against persons. It is the mission of the CID to investigate crimes and collect the evidence to prepare those cases for successful prosecution.

Recording these interviews is an important part of the job of the CID. The Department was using VHS recording systems to record their interviews, but this out-of-date method was becoming tedious and time-consuming. Using VHS tapes was also not sufficient evidence for court use. The VHS system would often break down, causing the CID to miss valuable information included in the interviews. The Carmel Police Department evaluated several interview recording systems that would be able to meet their needs and would stand up as sufficient evidence in court proceedings.

### Solution

The Carmel Police Department searched for a recording system that would provide them with state-of-the art technology, as well as ease of use. The CID was looking for a system that offered compatibility between the police station and the courts. After evaluating other

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### Solution

The iRecord digital video recording and management system is designed specifically for interview rooms. In May of 2007, the Carmel Police Department installed iRecord in four interview rooms. The Department currently utilizes the system at least once a day.

### Business Benefits

iRecord enables the Carmel Police Department to easily and covertly record interviews and comply with all State and Federal mandates. With iRecord, it is less likely the case will go to trial, saving time and money.

### Industry

Law Enforcement

recording systems, the Department decided that iRecord, from Word Systems Inc., was the best all-around solution.

“In conducting our interviews, it is vitally important that we do so accurately and efficiently, providing substantial evidence to the courts,” said Mike Fogarty, Chief of Police. “We felt that iRecord provided us with the tools and ease of use that our detectives need for the criminal interview process.”

iRecord is a digital video recording and management system designed specifically for interview rooms. iRecord is intended to increase detective efficiency through the electronic recording and management of interviews. The system was designed by law enforcement professionals and is built to be in full compliance with current and emerging legislation.

iRecord features one-touch recording and VHS-style controls that make recording an interview as simple as possible. The system offers storage space savings by replacing older types of VHS and cassette tapes with CD/DVD technology. iRecord eliminates the issues associated with large amounts of archiving necessities by enabling users to store multiple years of interviews online with the iRecord Evidence Vault™ technology.

“iRecord has provided us with the simplicity and reliability that we were looking for in an interview recording system,” said Major Luckie Carey, head of the CID. “Word Systems, Inc. has been an excellent company to work with, and their exceptional customer service has made our jobs much easier.”

### Benefits

iRecord provides a simple and proficient recording system for the Carmel Police Department, allowing all professionals involved in the interviews to witness the interviews. The CID has been using iRecord since May of 2007, and has averaged 1 to 2 interviews a day using iRecord.

The Department has placed a covert camera and microphone in four interview rooms. The interview displays in real-time on a computer screen in another room so that the interview can be viewed by others not physically in the interview room. iRecord then burns the interview onto a DVD that can be viewed by all parties involved, and can easily be viewed in court as evidence in the pending case. iRecord is user-friendly, allowing the police officers, prosecutors, and anyone else involved to easily record and manage interviews.

“Compared with other digital recording systems, iRecord is far superior,” said Sonja Leerkamp, Hamilton County Prosecutor. “The accuracy and professionalism of iRecord allows for complete and thorough evidence that is extremely useful in court.”

## Future Plans

The Carmel Police Department CID plans to continue using iRecord to its fullest capacity. iRecord will continue to upgrade the software, while also continuing to enhance the functionality.

“iRecord has been well worth the investment,” said Jim Brainard, Mayor of Carmel. “The iRecord system has saved us a tremendous amount of time and labor, and has allowed our police department to focus their efforts on keeping our community safe.”

The CID is also planning on moving all of the archived interviews on to the Carmel Police Department’s internal server. This will allow the detectives and the prosecution to access the interviews via the server, making it easier and more timely for everyone involved.

For more information about iRecord, please visit [www.irecord.tv](http://www.irecord.tv), or call (800) 806-5339.

iRecord is distributed nationally by  
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